

Documents and Records

OFFICE OF THE COMMISSIONER OF INSURANCE

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Here is a list of documents you will need to replace if they have been destroyed and whom to contact about replacement.

Driver's license	Wisconsin Department Transportation – Drivers & Vehicles dot.wisconsin.gov/drivers/index.htm
Government issued ID	Contact the issuing authority
Insurance policies	Your insurance agent or company
Military discharge papers	Department of Veterans' Affairs 1-800-827-1000 or TTD/TTY 1-800-829-4833
Passports	State department – Passport Services 202-955-0430 (24 hours) travel.state.gov/passport/passport_1738.html
Birth, death and marriage certificates	Wisconsin Department of Health Services (DHS) dhs.wisconsin.gov
Social Security or Medicare cards	Local Social Security Office 1-800-772-1213 or TTD/TTY 1-800-325-0778 ssa.gov/ssnumber
Credit cards	The issuing companies as soon as possible MasterCard, contact issuing financial institution Visa, contact issuing financial institution American Express, 1-800-441-0519 Discover Card, 1-800-DISCOVER (1-800-347-2683) TDD/TTY 1-800-347-7449
Titles to deeds	Records department of the area in which the property is located
Stocks and bonds	Issuing company or your broker
Wills	Your attorney
Income tax record	The IRS Center where filed, your Accountant or 1-800-829-1040
Citizenship papers	Bureau of Citizenship and Immigration Services, 1-800-375-5283
Mortgage papers	Lending institution
Medical records	Your health care provider