



State of Wisconsin Office of the Commissioner of Insurance

oci.wi.gov

Learning about the Office of the Commissioner of Insurance on the World Wide Web

(OCI's on-line tool for you to get more information about
Wisconsin insurance regulation and how it affects you)

Insurance can be an important part of your financial security. It can also be both reassuring and confusing at times.

Insurance companies and insurance agents can provide you with good advice and sound information. In order to better understand your insurance needs, options, and decisions you need as much information as you can get.

The Office of the Commissioner of Insurance (OCI), through our enforcement of the insurance laws, protects you in many unseen ways:

- Insurance companies must meet financial solvency requirements so that when you file a claim with your insurance company it has the resources to pay it.
- Insurance agents must complete prelicensing and continuing education requirements so that they can provide current and accurate information regarding your insurance needs.
- OCI investigates and processes consumer complaints against agents and insurance companies and attempts to bring the matter to a fair and reasonable conclusion.

OCI is committed to protecting you not only by setting standards for insurance companies and agents and enforcing the insurance laws but also by providing you with information.

OCI offers a variety of consumer information services, including:

- An information and complaints telephone helpline to answer your insurance-related questions and assist you if you have a problem with an insurance company or agent;
- Consumers' guides and fact sheets on most insurance topics to help you understand the terminology, requirements, and options affecting your insurance purchasing decision(s); and,
- Experts in insurance issues to speak at your community function.

OCI's mission is "to lead the way in informing and protecting the public and responding to its insurance needs." In an effort to fulfill this mission, OCI has designed its Web site to make information more readily available. Many features have been developed to make this possible including a Site Index and a Quick Links section which includes a link to a "What's New" page. Pages devoted to information for agents, companies, consumers, department overview and forms are also available.

The Web provides a unique avenue through which we can fulfill a part of our mission and you can get the information you need about OCI, insurance regulation, and the Wisconsin insurance market.

The OCI Web site provides:

- [Administrative Actions](#)
- [Agent/Agency Lookup](#)
- [Biographical Information on Insurance Commissioner](#)
- [Bulletins to Insurers](#)
- [Company Lookup](#)
- [Department Overview](#)

- [Employment Opportunities at OCI](#)
- [Financial Examination Reports](#)
- [Injured Patients and Families Compensation Fund Information](#)
- [Insurance Coverage Information for Small Employers](#)
- [Links of Interest](#)
- [Local Government Property Insurance Fund Information](#)
- [Market Conduct Examination Reports](#)
- [News Articles](#)
- [OCI Contact Information](#)
- [OCI Forms](#)
- [Press Releases](#)
- [Registered Agents for Service of Process](#)
- [Request for OCI Speaker Form](#)
- [Rule-making Information](#)
- [Senior Issues](#)
- [Site Index](#)
- [Social/Financial Impact Studies](#)
- [State Life Insurance Fund Information](#)
- [Weekly Open Meeting Notice](#)
- [Wisconsin Insurance News](#)
- [Wisconsin Insurance Report](#)
- [Wisconsin Insurance Security Fund Information](#)
- [Worker's Compensation Insurance Information](#)
- [Information for Agents:](#)
 - [Address Change Information](#)
 - [Agent Licensing and Continuing Education Information](#)
 - [Intermediary's Guide to Wisconsin Insurance Law](#)
 - [Licensing Information](#)
 - [Residency Information](#)
 - [Surplus Lines Insurer Information](#)
- [Information for Insurance Companies:](#)
 - [Annual Statement Packets](#)
 - [Application for Licensure/Registration/Renewal](#)
 - [Changes to Licensed Insurers](#)
 - [HMO Information](#)

- Independent Review Organization – Application for Certification
- Insurance Company Mergers, Acquisitions and Conversions
- Policy Form and Rate Filings
- Unauthorized Insurers

[Information for Consumers:](#)

- Details about How to File an Insurance Complaint and On-Line Complaint Form
- Frequently Asked Questions
- Glossary of Insurance Terms
- Information about Wisconsin's Health Maintenance Organizations
- Publications

[En Español:](#)

- Presentar una queja
- Publicaciones
- Preguntas frecuentes
- Exámenes para agentes serán impartidos en español
- El proceso de revisión independiente en Wisconsin
- Las noticias
- Lanzamiento de Prensa
- Información de la Asociación Nacional de Comisionados de Seguro (NAIC)

OCI will continually update the current information, add new elements, and develop the site to meet your information needs. If you experience problems viewing some of the more detailed data, contact the office and arrange for printed materials to be mailed.

Feedback is essential to the continued development of the site.

OCI's Web site is intended as another tool for you to use in getting information about how insurance affects you. The site allows you to learn about OCI outside of normal business hours so that you can interact with the office more efficiently *during* normal business hours.

Questions, comments, or information requests should be directed to:

Office of the Commissioner of Insurance

Mail

P.O. Box 7873
Madison, WI 53707-7873

Telephone

(608) 267-9336
800-236-8517 (statewide)

Electronic Mail

ociinformation@wisconsin.gov
(please indicate your name,
phone number, and e-mail address)