



State of Wisconsin / OFFICE OF THE COMMISSIONER OF INSURANCE

Jim Doyle, Governor  
Jorge Gomez, Commissioner

Wisconsin.gov

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The Honorable Jim Doyle  
Governor, State of Wisconsin  
115 E. State Capitol  
Madison, WI 53702

Dear Governor Doyle:

I am pleased to submit the 134th *Wisconsin Insurance Report* covering 2002.

Wisconsin's tradition of sound regulation, combined with strong consumer protections, continued over the past year. Highlights of OCI's accomplishments and innovations are as follows:

- Implementation of legislation and administrative rules relating to independent review organizations and grievances, Medicare supplemental and long-term care insurance, transitional treatment arrangements, small employer health insurance premiums, small employer uniform application and producer licensing and continuing education.
- Development of Small Employer Web pages to assist small employers with their insurance needs.
- Successful implementation of a second option for submitting rate and form filings over the Internet resulting in faster approvals and reduced errors in filings. Wisconsin continues to be a leader in the number of filings received electronically.
- Implementation of an electronic appointment and termination system that provides immediate updates to agent records, allowing them to begin practicing immediately.
- Participation, as one of nine states, in the National Association of Insurance Commissioners' Market Conduct Annual Statement pilot project, collecting and analyzing information on life and personal lines business.

Sincerely,

Jorge Gomez  
Commissioner